

RETURN POLICY
USA/CANADA
VICE SPORTING GOODS GmbH
(10/30/2019)

Satisfaction Guaranteed

If you are not totally satisfied with an item that you purchase, you may return it in its original, new condition within 30 days of purchase for a full product refund, excl. shipping costs. Due to their custom nature, personalized / customized golf balls may not be returned. Golf balls, bags, gloves, and other accessories may not be returned in used condition unless defective. Apparel may only be returned in unused condition with all tags attached.

Shipping Costs

If the return is due to a product misrepresentation or product defect, we will refund your shipping charges. If returned for other reasons, shipping charges will not be refunded.

Incorrect Item Delivered

If we deliver the wrong item to you, we will pick up the item and deliver you the correct item completely at our expense.

Wrong Size

If you purchase an item that does not fit you correctly, like apparel or gloves, you may ship the item back to us, in new and unused condition, and we will replace it with the correct size if available. Returns and shipping charges due to mis-sizings are at customer expense.

How To Contact Us

For return inquiries or any other questions or concerns please contact us at your convenience.

Email: support@vicegolf.com

Phone: 888-642-0934

Please, address your returns to:

Vice Sporting Goods GmbH

Paul-Heyse-Str. 28

80336 Munich

Germany